

Riverview Care Center Receives 5 Star Status!

The Centers for Medicare and Medicaid (CMS) created the Five-Star Quality Rating System to help consumers, their families, and caregivers compare nursing homes more easily. CMS rates all nursing homes with a system that features a quality rating system that gives each nursing home a rating of between 1 and 5 stars. Nursing homes with 5 stars are considerably above average quality and nursing homes with 1 star are considered to have quality a great deal below average.

There is one overall 5-star rating for each nursing home, and a separate rating for each of the following three sources of information:

- **Health Inspections** – The health inspection rating contains information from the last 3 years of onsite inspections, including both standard surveys and any complaint surveys. This information is gathered by individuals who go onsite to the nursing home and follow a specific process to determine the extent to which a nursing home has met Medicare's minimum quality requirements. The most recent survey findings are weighted more than the prior two years. More than 200,000 onsite reviews are used in the health inspection scoring nationally. A five star rating in this category represents a facility that has been found to be in a higher rate of compliance with these quality requirements than a facility with a lower star rating.
- **Staffing** – The staffing rating has information about the number of hours of care on average provided to each resident each day by nursing staff. This rating considers differences in the level of need of care of residents in different nursing homes. A five star rating in this category represents a higher direct care staff to resident ratio.
- **Quality Measures (QMs)** – The quality measure rating has information on 10 different physical and clinical measures for nursing home residents - for example, the prevalence of pressure sores or changes to resident's mobility. This information is collected by the nursing home for all residents. The QMs offer information about how well nursing homes are caring for their residents' physical and clinical needs. More than 12 million assessments of the conditions of nursing home residents are used in the Five-Star rating system. A five star rating in this category represents the facilities increased ability to meet the physical and clinical needs.

There are 240 nursing homes in the state of Washington, with only about 10% of them receiving an overall five star rating. Riverview Care Center is the ONLY nursing home in the state to receive a five star rating in each of the three qualifying categories as well as 5 stars overall.

Riverview Care Center is Your 5 Star Choice!